

16<sup>th</sup> Sustainable Development Commission

25<sup>th</sup> May 2013 Geneva

### Sustainable Development Commission Work Programme 2013-15



#### Item 1

New service portfolio and re-engineering process of Committees and Commissions



#### **New deployment UITP**

Ambitious targets in a tough context

Increased, diverse and changing members expectations

"Consumer" behaviour

Economical world crisis

Budget constraints incl. on payroll

Still structural unbalances

Streamline portfolio

Efficiency, incl. payroll contraction

Investments, desinvestments,



# Principles behind the proposals

# "Better with less"

- 1. Membership development
- 2. More accessible and visible services for all
- 3. More efforts on advocacy and statistics



# 1 – Membership development

Focus on membership development

### Why?

Strengthen UITP legitimacy Generate revenue

#### How?

Hire business development staff Cooperation with regional managers Back-up from KMS managers



## 2 - More accessible and visible services

# More universal services Accessible to all member segments Closed shop > open shop

#### Better visibility of your work

- Events, Seminars and workshops
- New /improved E-services
- Newsletter 2/year for each Cttee/C°
- Cttee / C° workshops in Congress programme



#### 2 - Impact on events

Finding over last years:

Increasingly difficult to meet Conference attendance targets Sucess of smaller events addressing more specific issues

Proposal

Shift from 4-5 "big events"/year >> 2

...towards smaller seminars and workshops



# 2 – seminars and workshops

New event formats to attract different audience segments: shorter, leaner, more affordable, « operational »

New channel to disseminate your output/consolidate your findings

#### **Seminar**

- 80-120 pax,( higher-)middle managers
  - 1 day
  - Present the state of the art Share expertise
    - Networking drink
      - Fee tbd
- Discount for Cttee/C° members
  - Open to non-members

#### Workshop

- 30-75 pax, middle management
  - 1 day
  - Discuss topic build knowledge
    - Fee tbd
  - Discount for Cttee/C° members
    - Mainly for members



#### 2 – New Congress format

Congress visitor expectations: More segmented interests

Deeper discussion

More interactivity and dialogue

Proposal to review Congress format

More varied smaller workshops, e.g. 24 during one Congress

Congress to (re)become expression channel for Cttee/C°
Offer you one more outcom format for your work





## 3 – Advocacy & statistics

Staff reinforcement European Dpt. and international advocacy

Reinforcement of stats capabilities

CTE priority projects; new staff in Brussels; distribution over existing staff; cooperation/outsourcing

7 new projects in pipeline (5 agreed)

Maintain efforts / improve existing activities

Operators stats, metro accidents, rail projects, UTO atlas, observatory of employment...

Improve access to data for members



#### This is the envisioned deployment of services

Shift of efforts

Re-allocation of resource

New opportunities for Cttee and C°

Broad support of Executive Board

You views?



What impact on you Committee / Commissions?



#### **Impact on Cttee / C°**

#### **Principles**

Foster new "mindset"

Enhance role of the C° and Cttees

New visibility / valorisation

True International reference in their field of competence

Shift efforts towards "quick deliverables": Newsletter, Workshops and seminars,

Regain visibility @ World Congress

Review of Cttee/C° missions and output

Maintain efforts on EU affairs support

Synergies with regions

Synergy opportunities with EU-projects

#### **Impacts**

- More limited staff availability
  - 1 full meeting / year
- 2nd linked to Seminar/workshop
  - More use of IT for working groups
  - Minutes > list of actions and decisions
- Regional and Waterborne Cttee
   platform in charge of setting up open events
  - SD charter "frozen" and under revision
  - IT&I + ITSI to meet together



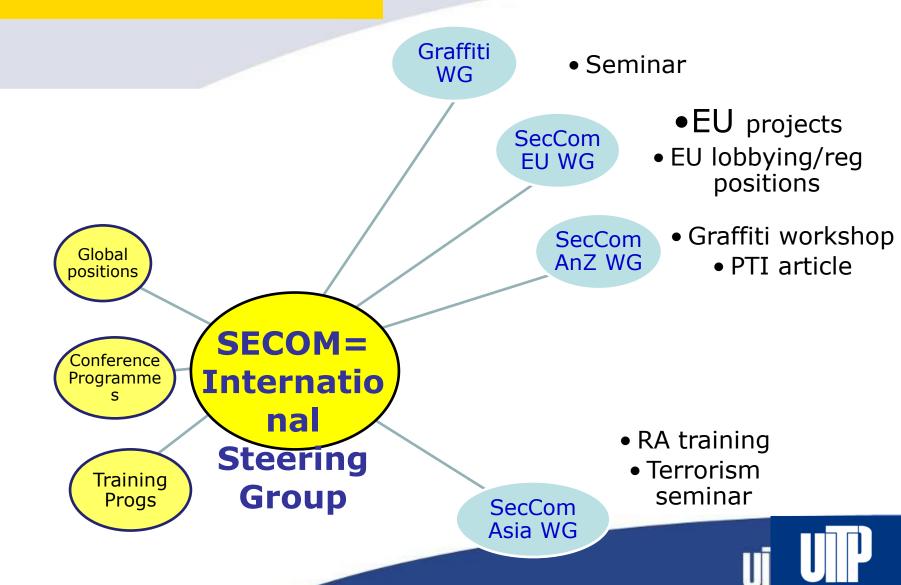
#### **Impact on Cttee / C°**

#### Adapt and harmonise missions, structure and functioning

- Powerful tool to design "universal" services for the whole community
- From closed to open shops: more equity in membership benefit sharing
  - ► Globalisation requires more decentralised approach, but
  - ► Need to keep international consolidation and added value
- Increase steering role of C° and Cttee
- strengthen synergies with the regions
- reinforce use of working groups



#### **Suggested model**



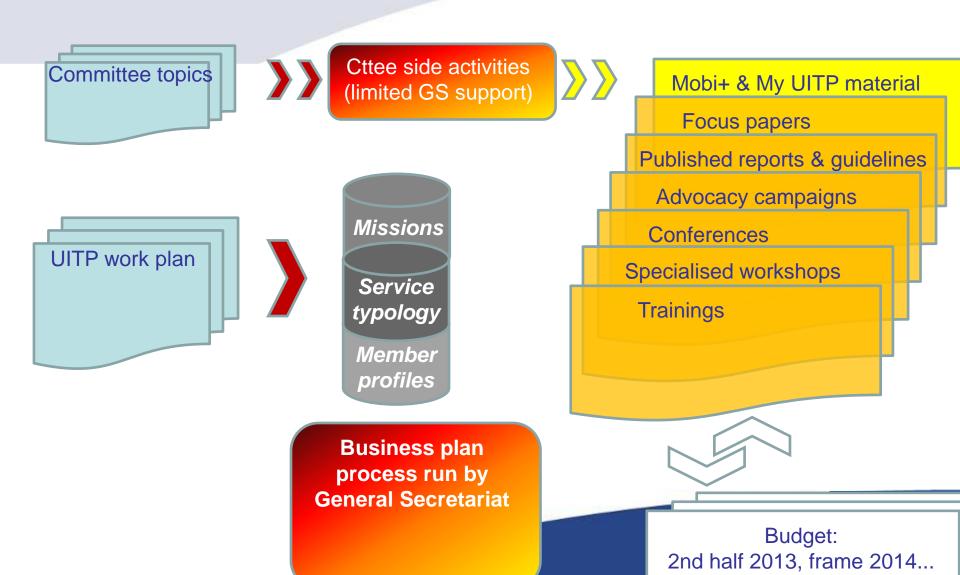
### New service portfolio and reengineering process of Committees and Commissions



### Item 2 Validation work plan 2013-15



#### **Process reminder**



# What happened: Oct. 2012-April 2013?

London PresCom:

approval of 13 priorities, inclusion of flexibility principle...

Review of specific Cttee and C° work proposals accordingly backoffice work with managers/Chairs

Effort to include regional activity decision process in the frame

Review of UITP service typology

4 service clusters: events, information, project, customised Draft and approval of « product sheets » by Management Board

Budget challenges and action plan

proposals by MB: event review, activity focus, staff redeployment...

A more visible, inclusive and diversified service offer Diversified channel for work visibility

#### 3 - events @ a glance

# Towards a more inclusive, diversified and frequent offer





2014

Innotrans

2015 BusWorld 2016

Innotrans BusV

BusWorld

Innotrans

**BusWorld** 

# 2 – seminars and workshops

8 / year

2013 transition phase: legacy commitments

Tentative proposal Autumn 2013:

- Seminar UTO London,
- Workshop Yield/revenue managemernt, Brussels (tbc)
- Workshop LRT energy savings, Salt Lake city/else
- Seminar SORT hybrid, Bologna
- Seminar Trolleybus, Moscow (tbc)
- Workshop absenteeism-turnover / CSR
- Workshop mobility surveys, Madrid

2014-15: still work in progress

- Combined mobility, xx
- CSR, xx
- Financing, xx



#### 3 - More and better E-Services

MOBI+ rejuvenated: (new software in June 2013)

Individual access

More user-friendly

Dedicated thematic spaces

Information dissemination: SDI, RSS, smartphone access

New <a href="https://www.uitp.org">www.uitp.org</a> : (new website in January 2014)

A light, clear and user-based website

Launch of « My UITP » platform : (January 2014)

Member-only community to connect, share, comment

Presence on social media

Advocacy, knowledge, networking and recruitment



### 4 - News delivered to your desktop

A new visibility for Cttee and C°

- ➤ Each Group to prepare 2 issues / year
  - Marketing, HR, Bus, Rail, Security, Combined mobility, Authorities, Industry, Economics, Urban life, Regional, Design and Culture, Waterborne
- >Thematic newsletter on your desk every fortnight
- ➤ Concept under preparation, your active input welcome
- > Regional news

European institutions on your desk every...

Regular news fr<mark>om Australia, MENA, Latin America, Asia Pacific,</mark> Eurasia, North America, Turkey

### 5 - Publications for all tastes

PTI 4x /year

Glossaries: OA and security

SORT CNG and SORT Hybrid

European actors (new release)

Innovative bus systems (EU project)

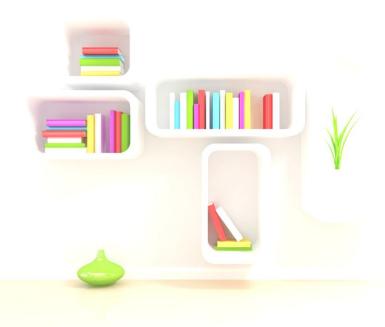
Top 10 bus operation KPIs

Metro Division work output

Congestion charging

Toolbox for combined mobility

. . .





### 6 - Career development programmes

#### Keeping the tradition

- Sessions for young managers
- Security and risk assessment
- PT fundamentals
- Organising Authorities

#### Investing in new disciplines

- •Plan and build your BRT (developped by MENA, KMS, EC projects)
- Plan and build your Rail scheme (developped by MENA & KMS)
- Taxi (developped by MENA)
- •Optimize your fuel consumption How to use SORT?
- Security improvement (spin-off EC project)
- Mobility plan design (Latin America and KMS??)





#### 7 - Projects

#### EU sponsored activities:

Opportunity to hedge expertise in tough time

Deepen synergies between projects and your work

<u>Security</u>: SECURE-ED; <u>Bus</u>: 3iBS, ze EUS; <u>Rail</u>: Osiris, NGTC,

FosterRail; Intermodality: NODES; Varia: Opticities, Capital civitas,

Viajeo+

#### Launch of CTE in Dubai and Singapore

- City benchmarking
- •Platform Metro, Bus, OA, Security Asia

#### Tapping more opportunities

- Set-up of IFM Alliance: still looking for sustained business model
- Set-up CSR platform
- CEN-CENELEC standardisation work : challenge!!



### 8 - Advocacy needs hard data

Reinforcement of stats capabilities to answer requests

CTE priority projects; new staff in Brussels; distribution over existing staff; cooperation/outsourcing

#### Agreed new projects

Urban mobility data (« MCD 3 ») in selected cities

EU-27 key PT indicators by country

Metro world-wide

**Fares** 

Regional and Suburban railways

World bus fleet (subject to external funding)

Maintain efforts / improve existing activities

Observatory of employment, operators stats, metro accidents, rail projects, UTO atlas, construction costs,

Improve access to data by members

### 9 - Stronger lobby capabilities

2-4 global positions/year

2013: Integrated mobility plans, design

2014: Private investors, Air quality (tbc)

2015: to be defined

Regional positions and declaration ad-hoc basis, responds to opportunities Continuous lobby work towards EU institutions

#### Resources

Reinforcement European Dept.

Appointment senior advocacy coordinator

Creation of Advocacy Steering Group

Reinforcement regional capability through CTEs

Development of evidence-based pro PT arguments



### 9 - Stronger lobby capabilities

#### International advocacy priority themes:

- -PT as key element of green and inclusive growth
- -Framework to help cities better play their role
- -PT role in urban transformation

#### Priority targets:

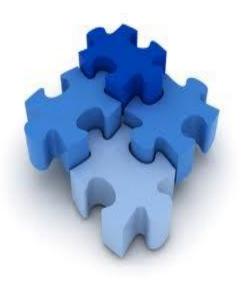
- -Local governments (allies: UN-Habitat, UCLG, ICLEI)
- -National governments (allies: ITF, OECD, COP, ILO)
- -Business community and investors (allies: ULI, WEForum)



#### Sustainable Development Commission

#### **Mission:**

Promote the positive contribution public transport makes to sustainable development



#### **Objectives:**

- Create a platform which allows a greater exchange of ideas, experience and best practice
- Develop the Sustainable Development Charter programme along the lines of CSR / corporate sustainability
- Integrate best practices into tools
- Support UITP's lobbying activities



### Working around the world...

**USA** 









**BELGIUM** 





**BRAZIL** 































**PORTUGAL** 















UK



















### **Corresponding Members**

#### Corresponding members

#### Australia

#### Robert PEARCE

Executive Director of UITP Australia Regional Office INTERNATIONAL ASSOCIATION OF PUBLIC TRANSPORT (AUSTRALIA/NEW ZEALAND) BRUNSWICK



#### Canada

#### Michael ROSCHLAU

President & Chief Executive Officer CANADIAN URBAN TRANSIT ASSOCIATION TORONTO



#### United States of America

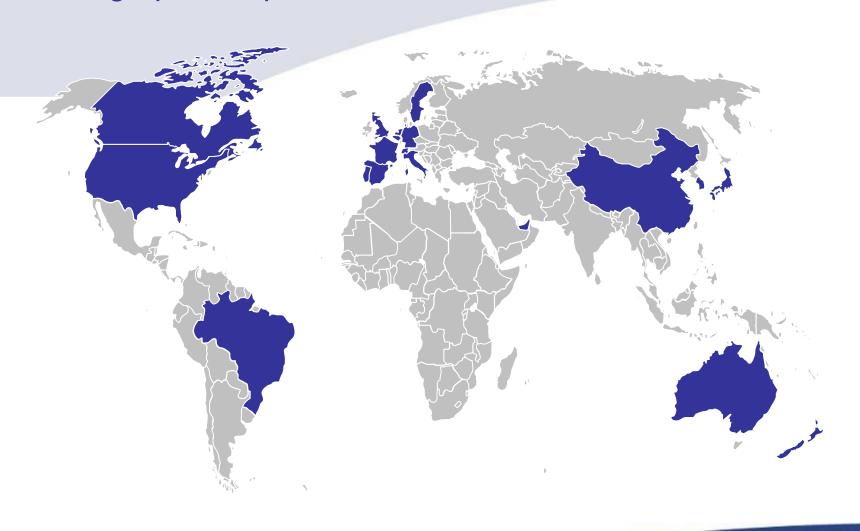
#### Ernest TOLLERSON

Director, Environmental Sustainability & Compliance MTA NEW YORK CITY TRANSIT NEW YORK





### Geographical spread of the Commission



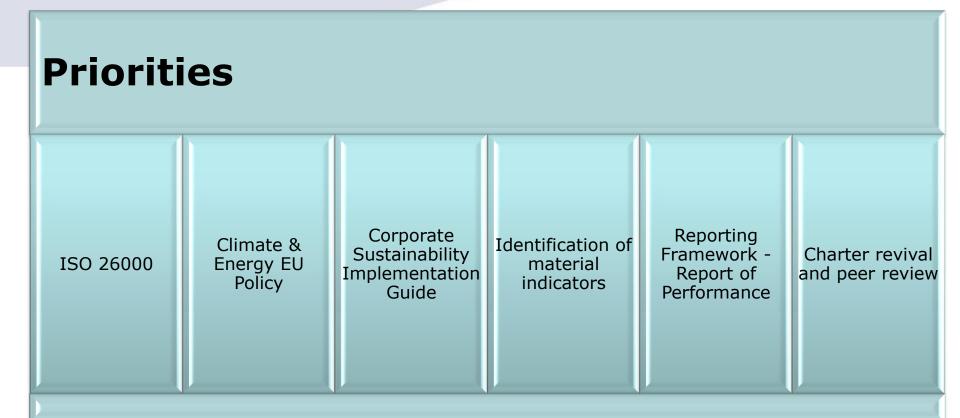


### Regional representatives



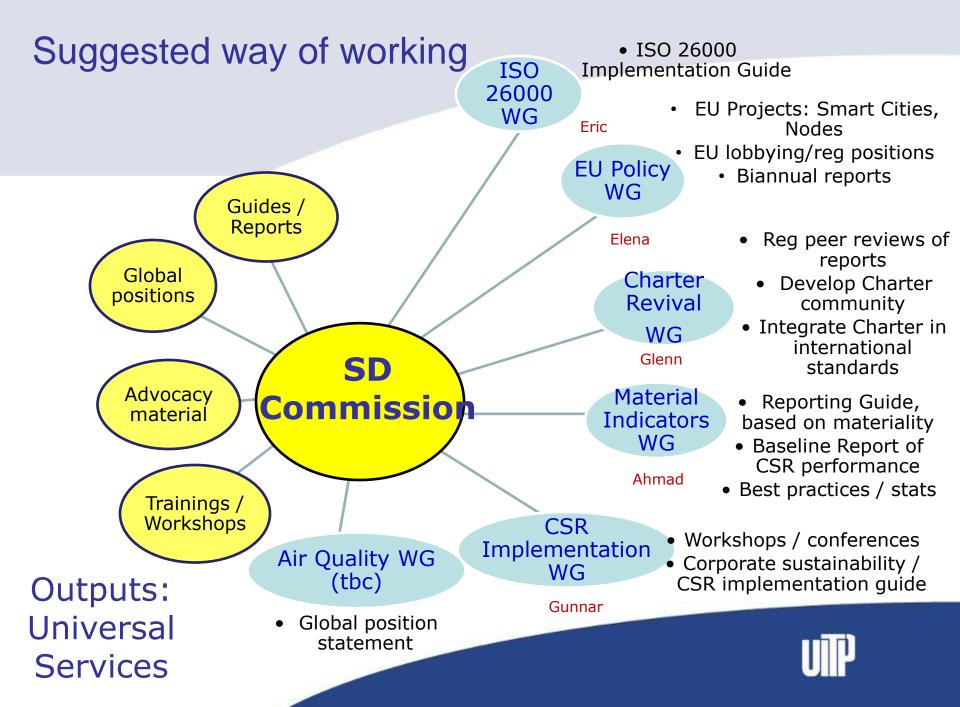


### SDC 2013/15 Work Programme



#### Further areas include:

- •joint position papers with other commissions (e.g. air quality)
- •integrate UITP technical working groups and their results with the SDC strategy
- •generate added value in the world's regions through conferences and workshops worldwide, including bringing strategic input to UITPs advocacy work



### **SD Commission Meetings**

Next plenary meetings:

London, Vienna, Munich, Hong Kong...

Aline with Policy Board meetings

One meeting per year has to be together with an event organized by SDCom

Next working group meetings...

Attendance: the rule will be that after three times not attending members will have to leave the group if they do not have a status of a corresponding member or any other acceptable reason.



#### **Charter Revival**

- •Charter rebranded around CSR / corporate sustainability a badge to recognise an organisations approach
- •Tiers to remain: Full, Pledge and Association
- Charter fee removed
- Reporting Framework requirement for Full signatories removed
- •Full and Associations to provide the UITP with case studies and best practise
- In return, signatories to receive 'universal services' developed by the SD Com e.g. ISO 26000 Guide, CSR Implementation Guide
- Charter to support the UN Global Compact and other initiatives

